

# Join us on a journey to Morocco, the magical land of colours

From the colourful and vibrant hustle of the Marrakech Medina, to the rugged, natural beauty of the High Atlas mountains, from the moody, visual serenity of the Sahara desert to the windy Atlantic Ocean, Morocco is filled with exotic wonderment and rich culture.

Everest One are proud to offer you a bespoke luxury adventure, delving into this exquisite land where every step immerses you into a culture, steeped in tradition, warmth and vibrancy.

Along the journey, we stay in luxurious, mostly traditional accommodation from exotic 16th century Riads, mountain retreats, our own private Sahara Desert camp and luxury hotels.

We explore villages off the beaten track, discover local traditions and sample sumptuous cuisine.

Learn the secret to perfect Moroccan delicacies, experience the ancient Hammam tradition, travel through the Sahara desert, take an exhilarating hot air balloon ride over Marrakech and explore the Atlas mountains.







# About Everest One

Everest One is an Australian adventure travel company known around the world for the premium trips we offer in Nepal, Africa, and South America. We are delighted to offer intrepid travelers the real Morocco with a touch of luxury.

We pride ourselves on truly personalized service, not only with our professional charismatic guides but the level of quality, from exceptional accommodation to unforgettable, local experiences and sights.







# A country steeped in tradition, where old meets new, and cultures co-exist in harmony

Abounding with myths and legends, Morocco offers a surprise around every corner. This fast-paced tour will delight travelers looking to discover all of its hidden treasures.

Morocco is an ancient, mysterious and breathtakingly beautiful country that has lured foreign visitors for millennia. It is a land of contrasts: ancient and modern, Arab and Berber, European and African.

The idyllic and isolated Berber villages of the High Atlas almost seem untouched by time.

From the Riffians of the north to the Berbers of the Atlas and the Arab nomads of the south, the people of Morocco are as distinct as its landscapes. Their individuality is reflected in their dress and local traditions, which remain remarkably intact in most places.

Morocco has always adapted and absorbed these many influences, but the country's wild hinterlands and rugged mountain regions have also sheltered and preserved the indigenous Berber culture. The result is a country of powerful extremes, where the traditional and the modern thrive side by side, and the lifeblood of the country is a vibrant intermingling of dozens of cultural and social elements.







# Leaders don't force people to follow, they invite them on a journey to achieve their dreams



> Allan Cohrs

As a tour leader and guide in the Himalayas, Africa, South America and Australia, Allan delivers a personalized service, focused on providing a safe, professional experience for his clients.

He has guided in all corners of the globe with over 25 high altitude climbs in the Himalayas including summits of Mt Everest (8850m), Lhotse (8516m) and Ama Dablam (6812m)along with 14 climbs of Kilimanjaro and numerous climbs of Aconcagua, the highest mountain in South America.

Allan has traveled extensively throughout Morocco, exploring the most culturally diverse, spectacular sights this wondrous country has to offer, giving adventurers the opportunity to discover the real Morocco.

Together with expert guides and support staff under his leadership and Everest One flag, Allan takes pride in delivering travelers' with rare and unique experiences.



> Youssef Chergui

Youssef was born in the Atlas Mountains of Morocco and is proud and passionate about his home. From Berber background, Youssef has a vast and extensive knowledge of the history and wonderful attractions his country has to offer, and enjoys nothing more than sharing his stories.

Speaking English, Arabic, Berber and other Moroccan dialects, he is an expert at ensuring every facet of your experience is delivered to the highest standard.

Youssef is the penultimate gentleman, a true perfectionist when it comes to the finer details, from sourcing delicious food, bespoke accommodation and expert support staff.

You can be assured, Youssef will seamlessly steer you through breathtaking sights, leaving a long lasting impression on your adventure.

## **Local Guides & Support staff**

In addition, your team will be supported by wonderful local guides and support staff including experienced drivers, accommodation hosts and desert camp staff.

## **Team Safety & Support**

Your team leaders are experienced in adventure travel tours, from security and personal safety in all locations, to highly experienced on-ground support teams.

All services have been meticulously planned, ensuring your safety throughout the journey.



# Trip Notes

> Country: Morocco

> Grade: Easy to Moderate

> Visa Requirement: Not required

> Vaccinations: Consult GP / Travel doctor

> Travel Insurance: Essential

# Your trip leaders



# Discover ancient and mystical Moroccan culture



## > Dates

22nd March to 1st of April 2024

## > Details

Duration: 11 Days

Grade: Easy to Moderate

Cost: \$7750



### > Inclusions

- > Airport transfers
- > All meals
- > 2 nights in 5 star hotel in Casablanca
- > 2 nights in Fes
- > Full day cultural tour in Fes
- > 1 night in Erfoud
- > 1 night in a private camp in the Erg Chebbi Desert
- > Picnic lunch at the desert
- > Dromedary Excursion
- > Choice of local Hamam/massage.
- > 1 night in Boumalne Dades
- > 2 nights in 16th Century Riad in Marrakech
- > Hot Air balloon in Marrakech
- > Tour of Souks in Marrakech and shopping
- Visit to Imlil with lunch at Kasbah du Toubkal, surrounded by the Atlas Mountains
- > 1 night in Essouira
- > 4WD with driver Day 2 11
- > Expert English speaking guides

# > Exclusions

- > Airfare & Travel Insurance
- > Vaccinations
- > Drinks & items of personal nature
- > Additional meals not specified
- > Tips for guides and porters
- > Personal equipment for Mt Toubkal

# Within the labyrinth of narrow Souks lies your home away from home

A stay in Marrakech would not be complete without experiencing life inside a traditional Moroccan Riad. Built from a culture that believed wealth should be hidden from view, the interior displayed a world of riches. This style of design can be found throughout the Muslim world, but nowhere has it reached such heights of brilliance in interior design as in Marrakech.

On entering the heavily carved door from the street, you notice the absence of windows as you venture deeper inside. The open courtyard reaches for the sky, whilst high ceilings create spaciousness with vibrant mosaic tiles and ornamental plaster.

Dating back to the 16th century, we have sourced an awarded representation of luxurious comfort with homely hospitality.

Every fine detail has been thoughtfully considered from the crisp bed linen and fresh flowers to authentic Moroccan cuisine. While away the afternoon, taking a dip, relishing in a spa treatment, or chilling out on the roof terrace, the perfect place to unwind and enjoy the sun with a cool drink, affording total privacy and stunning views over the surrounding city.

The Riad is located just steps from the UNESCO world heritage site Djema el Fna, the pulsating heart of this magical city. Imagine exploring the sights before retreating to relax in an oasis of calm away from the hustle and bustle of the Medina outside.







# A night amongst the Sahara Dunes. Nothing but the sound of the wind, a bright starry night and peace.

Imagine savoring fresh, local delicacies and enjoying a glass of wine as you relax in your private desert oasis, with nothing but sand dunes, serenity, the glow of the fire and allure of the night sky.

Rising early, you have the chance to climb one of the dunes, as you watch the sun rise, lighting up the arid landscape, creating a picturesque vivid red glow as far as the eye can see.

As part of your experience, we have arranged a camp abound in luxury and solitude. This unique setting will be your home for the night, with your own traditional Haimas tent made of camel skin, complete with a queen size bed, private bathroom and shower.

Once again our staff will be on hand to cater for all your wishes. From a private dinner for two atop one of the nearby dunes to escorting you as you explore the area and learn the history of this harsh land.

No stone will be left unturned. You can do as little or as much as you desire.







# 'The world is a Book and those that do not travel read only a page' - Saint Augustine

#### > DAY ONE

Arrive at Mohammed V International Airport in Casablanca.

Welcome! Your adventure begins here. We will have private transport awaiting to transfer you to the luxurious 5 star hotel. This stunning hotel offers three stunning areas for ocean view dining and drinks, an outdoor pool and one of the city's best spas.

Depending on the time you arrive, today is a day of leisure to explore the city and settle in after your flight.

> Accommodation and dinner

#### > DAY TWO

Travel to Fes via Rabat and Meknes.

Today, we have breakfast in Casablanca before we travel to the nation's capital of Rabat, famous for the Roman ruins and incredible gardens of Chellah, the 12th century ancient Mosque Tower of Hassan.

We will also visit the Mausoleum of Mohammed V. which stands on an elevated platform at the southeastern corner of the esplanade, and contains the tombs of the Moroccan king Mohammed V, carved out of white marble and covered with colourful geometric patterns of mosaics.

After lunch, we continue by road to Meknes, a lesser known city with fewer tourists, founded in the 11th century, with wonderful examples of traditional architecture.

We will wonder through the El Hedim Square, built in 1674 by the Sultan of Morocco, with its rich local vibe, where food vendors rub shoulders with snake charmers.

Meknes is known, from an architectural perspective, for its collection of beautiful gates, including the Bab Mansour, famous for its decorative detail and considered one the most impressive in Morocco.

From here, we will continue our journey into the magnificent walled city of Fes, a UNESCO World Heritage Site, that instantly transports you back to medieval times.

We will check into our luxury Riad, and take some time to relax, and soak up the warm evening atmosphere.

Tomorrow we spend a full day exploring all Fes has to offer.

> Accommodation / Breakfast / Lunch / Dinner

The allure of the ocean, desert and mountains are calling







# You'd be transformed into another world; the Arabian nights dream in the heart of the dunes

#### > DAY THREE

Full day exploring Fes.

After breakfast in our Riad, we head out on a walking tour to discover the majestic city of Fes, which is the 2nd largest city in Morocco.

Steeped in ancient history, Fes is one of Morocco's best preserved cities, and you will be in awe of its beautiful buildings and traditional culture.

You will venture into the Medina of Old Fes, where we explore the walled city, offering a labyrinth of winding, narrow streets and alley-ways, filled with souks and market stalls, bustling with locals and tourists alike.

We will visit ancient Mosques including the Kairaouine Mosque and Andalusian Mosque, and the Bou Inania Madrasa, dating back to the 13th century.

We will enjoy a wonderful spread of local delicacies and take in the true essence and vibrancy of your surroundings.

Later, we visit the largest tannery in the city, Chouara Tannery, an ancient outdoor workshop operating for over 1000 years and located in the Fes el Bali quarter of the Medina.

In the afternoon, you have the chance to unwind with a luxurious Hammam treatment, a Moroccan relaxation and cleansing ritual which has been around for centuries.

Tonight you will enjoy dinner at our Riad, where we spend a further night.

> Accommodation / Breakfast / Lunch / Dinner

#### > DAY FOUR

After an early morning breakfast, it is time to leave the imperial city of Fes.

As we travel, you will notice a dramatic change in scenery and climate, passing olive groves and palm trees before arriving at the ski resort town of Ifrane, full of chalets, restaurants and often snow.

It is incredible, being so close to the desert, to find a town so diverse to the rest of Morocco.

We stop in the town of Midelt, which sits in apple country, for lunch, where we can take in the stunning views of the High Atlas which seem to rise out of nowhere.

From here, we continue on our journey to Erfoud, an oasis town and popularly known as the Gates of Sahara.

You will be mesmerized by the desert scenery, in a city known historically as an old Foreign Legion outpost, and the location of many Hollywood films

This afternoon, we check into our luxury Kasbah Hotel, situated among the sand dunes and palms, where you can completely unwind.

Here you can enjoy an afternoon cocktail, dive into the pool, or soak in the jacuzzi before a sumptuous dinner within the outstanding decor of the hotel.

> Accommodation / Breakfast / Lunch / Dinner







# Fes Adventure > detailed itinerary

# You'd be transformed into another world; the Arabian nights dream in the heart of the dunes

### > DAY FIVE

Today is a day of total Desert.

We will follow the tracks to Rissani to visit some of their Centenial Kasbahs.

Visit the market, unique in these latitudes, where the tribes and desert nomads usually go. It is curious to see their parking of donkeys.

We will go over the tracks that were used in the Dakar rally, visiting villages and nomadic settlements of the desert.

We will stop in the Marine Fossil Quarries, going back 360 million years, and we enjoy a picnic lunch in Tisserdimine Oasis, the place where the movie 'Sahara' was filmed.

We will continue up to the Big Erg Chebi Desert with dunes of fine sand then change our 4WD vehicle for camels, to enter into the heart of the dunes and watch an unforgettable sunset.

We will arrive at our Private Luxury camp where we will stay in Haimas tents made of camel skin like those used by nomadic people. Each tent includes its own private toilet and shower.

You will enjoy the typical "Mechui" roast lamb cooked in the traditional way and served in a Haima dining room with local folklore ... A true luxury in the middle of the desert served under the impressive amphitheater of stars.

For those wanting a little privacy, we can also organize a romantic dinner for two or more on top of one of the dunes.

> Accommodation / Breakfast / Lunch / Dinner

#### > DAY SIX

Today we have an 'Appointment with the Sunrise'.

We recommend you get up early to walk to the top of the Great Dune and see the sunrise.

Afterwards, we have breakfast before continuing our journey via 4WD, taking in the vast openness of the Sahara Desert, and explore Merdani, an abandoned village.

We will continue, visiting the Memphis Mines, near the border of Algeria.

Later on we will visit the village Khamlia where locals will treat us to their traditional dances, offering us local tea with mint.

Later on we will continue to Boumalne Dades, a town located in the Valley of the Birds at an an altitude of 1612m in the High Atlas Mountains.

Tonight we appreciate nature, and enjoy comfort and relaxation in the middle of the valleys and mountains of the High Atlas, taking in panoramic views of the Dades Valley, sprinkled with friendly Berber villages and snowy peaks.

Our accommodation is a unique Hotel nestled high above the town, with welcoming traditional rooms, exquisitely decorated with materials from different African countries.

It is a true paradise in the middle of the mountains.

Accommodation / Breakfast / Lunch / Dinner /







# Sahara Desert Adventure > detailed itinerary

# Lose yourself in Marrakech, the colourful city of entertainment, the pearl of Morocco.

#### > DAY SEVEN

At this stage we have a long drive ahead as we make our way to Marrakech. You will be rewarded with some spectacular scenery, including a chance to explore At Ben Haddou Ksar, declared a World Heritage site by UNESCO and the scene of many film productions including Game of Thrones, Star Wars and Babel.

We will enjoy an amazing poolside lunch in a famous 5 star Hotel in the desert town of Ouarzazate, known as the Hollywood of Morocco.

We will cross Tizi-n-Tichka or Tichka Mountain port, the highest road pass in the country. Here we will leave the lunar landscape that will give way to the predominant colors of green and ochre as we arrive at our destination in the afternoon.

We'll spend the evening in a 14th century traditional Moroccan Riad with dream rooms. This truly is a private oasis inside the Medina of Marrakech.

Once settled in you have the late afternoon to discover the unique Djemaa el-Fna Square. Around dusk, the square comes alive, full of reciters, fortune tellers, jugglers, tooth-pullers, dancers, snake charmers and more.

Later in the evening we meet up for a traditional Moroccan banquet and roof top drinks inside a famous Riad, quietly tucked away within the confusing labyrinth of Souks.

> Accommodation in a Riad in the Medina\*/Breakfast/ Lunch/Dinner

#### > DAY EIGHT

Today we rise early, and meet our pilot, before gracefully setting off and drifting across Marrakech in our hot air balloon, gracing you with spectacular views of the Atlas Mountains and the thriving red city below.

We have another night in our outstanding 16th century Riad, tucked away inside a narrow Souk.

If you feel the desire, we plan to travel to Imlil, a 90 minute drive out of Marrakech, and have lunch at the fabulous Kasbah du Toubkal, set on a hilltop below the towering flanks of Toubkal, the highest mountain in North Africa.

Alternatively, you can opt to take some time out to unwind, how you plan to enjoy the afternoon is completely up to you. You will have the choice to join a planned tour of some of the sights including the 16th century Saadian Tombs, local museums or the Koutoubia Mosque.

The Jemaa el-Fnaa, being the central market place, comes alive in the late afternoon and just simply soaking up the atmosphere is a must do, with snake charmers, storytellers, dancers and slick shop touts all vying for your attention amid the bustling sounds, smells and colour that vividly encapsulate Morocco's vibrant soul.

This evening we will enjoy a decadent assortment of Moroccan dishes, from fresh bread served with cooked vegetable salads, local olives, fresh figs, Zaalouk, a smoked aubergine dip to succulent lamb tagine and couscous.

> Accommodation in a Riad in the Medina\*/Breakfast/Lunch/Dinner







#### > DAY NINE

Today we say farewell to Marrakech as we head for the Atlantic Ocean and the stunning city of Essaoura.

Essaoura is a vibrant, eclectic spot, dominated by Portuguese architecture, with streets filled with local artisan handicrafts.

It's a short drive from Marrakech, so we will have most of the day to explore some of its splendid attractions.

Essaouira is a fishing village, and the port is a wonderful, authentic place to watch the fishermen come in and unload their catch for the local markets, and a great opportunity for us to sample some deliciously fresh seafood.

Late in the afternoon, we will visit the ramparts of the 18th century Skala de la Ville. The ramparts protect the old Medina from crashing waves, whilst the row of bronze cannons once acted as a fortified vantage point to protect the city from seafaring looters.

It is now a place of relaxation and a wonderful spot to take in the ocean views and watch the sun do down.

>Accommodation / Breakfast / Lunch / Dinner



There is no greater feeling than pushing yourself, stepping outside of your comfort zone and achieving something extraordinary.

The experience dominates, makes you smile each time you close your eyes.

This is the ultimate reward that nobody can ever take from you.









# Lose yourself in Marrakech, the colourful city of entertainment, the pearl of Morocco.

#### > DAY TEN

As the trip comes to an end, today we leave Essaouira, following the Atlantic Ocean as we slowly make our way back to Casablanca.

Our first stop is the sleepy coastal town of Safi, which is rarely on the tourist radar, but a great spot for lunch and a visit to the famous Pottery Quarter, located on the edge of Safi's Medina, and home to the oldest pottery kilns in Morocco where you can watch local craftspeople create ceramics by hand using the same methods their ancestors used for centuries.

Afterwards, we will head to Le Rooftop restaurant, adorned with handmade chairs and Moroccan cushions, giving you superb views out across the Atlantic Ocean, whilst we feast on the sumptuous brunch spread.

Getting close to Casablanca, we will stop in the somewhat underrated town of El Jadida. Once a Portuguese colony, it represents splendid architecture where churches and synagogues sit close to mosques. The Portuguese Fortified City of Mazagan is a UNESCO World Heritage Site due to the 'outstanding example of the interchange of influences between European and Moroccan cultures'.

We will arrive in Casablanca late in the afternoon, which is the economic hub of Morocco, with beautiful palm trees lining its paths, and the Atlantic Ocean dominating the view.

You can spend some time roaming the streets, enter the largest Medina in Morocco, marvel at the artdeco buildings or visit the Hassan II Mosque, built on the water.

Alternatively, you may wish to take up a spot by the pool with a cold drink and just soak up the past 10 days.

Tonight, we head out for our final dinner, overlooking the superb ocean views, as we celebrate and reminisce on our incredible adventure.

> Accommodation / Breakfast / Lunch

#### > DAY ELEVEN

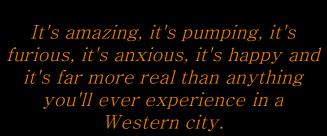
Today our journey through Morocco comes to an end.

At the appointed time, you will be collected from the hotel, and transferred by private vehicle to Casablanca's airport where your journey may continue into Africa or Europe, or for others it may be time to head home.

With a touch of sadness, you will bid Morocco and all it's wonders farewell, but it is not a goodbye, it's a see you later.

### Breakfast / Lunch





Morocco is a living, pulsating entity which is rapidly changing all the time but there are parts of Marrakech that carry on as they have done for a thousand years.

- Robert Plant





# A few travel tips for Morocco

## Climate

Remember, depending on which time of the year you travel, Morocco can be extremely hot. During the summer months, between June and August, temperatures can soar above 40 degrees. April and October are cooler, whilst November through to March can still experience warm conditions however cooler evenings.

## Bartering

As many of the shops, particularly in the markets don't have fixed prices, learning to barter will serve you well. it is a great way to meet and have fun settling on a price you are willing to pay, and don't be unreasonable for the sake of a few dollars.

### Dress culture

Being an Arabic country, it is important that you respect religious and local customs. Wearing light weight clothing, and covering the knees and shoulders is a good tip. Not only does this provide protection from the harsh sun, and avoid unwanted looks, but it also shows that you understand and respect the culture, which in turn gains you a greater respect. Long pants and shirt MUST be worn in places of worship. Carrying a scarf or shawl comes in handy for covering up or reprieve from the sun.

## Language

Arabic, Berber and French are the main languages you will hear. English is becoming popular, but be prepared to brush up on a few local phrases or be creative.

# Safety

As with most countries, you need to take care when in crowded areas as pick pocketing and bag snatching can occur. Moroccans are friendly, but it pays to be careful of over-friendly locals.





## Alcohol

Morocco allows the consumption of alcohol. Alcohol must be purchased and consumed in licensed hotels, bars, and tourist areas.

## Currency

The local cash is the Moroccan Dirham. One Australian dollar is worth approximately 6.4 Dirhams.

## Payment

Many businesses accept cash only. There are currency exchanges and ATMs available, although the machines are not always reliable. Hotels and larger stores accept credit cards.

# Fridays are holy days

Muslims observe holy days on Fridays, meaning many locals attend the mosques to pray. This can affect business hours.

## Wifi / mobile phone access

You have the choice of data roaming, which is expensive, or obtaining a local SIM card, which we can arrange for you. The 4G network is quite reliable in many areas.

## Taking Photographs

Morocco is a photographer's paradise but be careful when taking photographs of people. Always ask permission. Often this will involve a small payment.

# Punctuality

Remember things, including schedules can be quite relaxed in Morocco. Just go with the flow, chill and accept this laid back way of life.



# **BOOK NOW**

## Personal Details Please write your name as it appears on your passport. Dr Other Mr Mrs Ms First Name: Middle Name: Surname: Address: Surburb/Town: Postcode: State: Date of Birth: Country: Passport Number: Country of Issue: Nationality: Date of Issue: Date of Expiry: Email: Mobile: +61 Work Number: +61 Home Number: +61 Accommodation Accommodation is based on twin share. Is there anyone you would like to share with? Name: No

# Single Room Supplement: \$500

# **Payment Details**

AUD\$1000.00 deposit is required to secure your booking

Everest One BSB: 064 000 ACC: 1486 0514

Credit card facilities also available - please contact us

# **Emergency Contact**

Relationship to you:
Mobile: +61
Work Number: +61
Home Number: +61 Email Address:
Mailing Address:
Mailing Address:
Travel Insurance
Can be completed at a later date
Company Name:
Membership Number:
nsurance Cover:
Contact Name:
Yes No
Daniel de la constant
Passport
Country of issue:
Country of issue:
Country of issue:  Nationality in passport:  Date of issue:
Country of issue:  Nationality in passport:



# **Medical & Health Form**

Please answer each question below and include details of dates, location and treatment received (as applicable). Please attach a separate page if insufficient space is provided for answers.

You, the participant, acknowledge that you have obtained medical advice as to the suitability of EO's Adventure given your medical status and fitness or that you have given careful consideration to obtaining medical advice but have declined to seek it and accept all risk associated with your decision.

1.	Do you suffer from any form of injury or illness? If yes, please describe below:	Yes	□ No
2.	Have you ever experienced any form of altitude related illness? If yes, please describe below including location, altitude, illness, treatment and recovery.	Yes	No No
3.	Describe any major accidents, illnesses, injuries or operations you have had in the last 5 years:	Yes	No
4.	Do you have any problems with or limitations caused by any physical or mental condition that may reasonably impact your participation in the Adventure, including by your back or knees or as a result of any other injury or illness, and including any heart related condition? If yes, please describe below:	Yes	No No
5.	Are you on any medication currently and/or do you intend to use medication on the Adventure? <b>If yes</b> , please describe below:	Yes	No No
6.	Do you have any allergies or intolerances to food or medication? <b>If yes,</b> please describe below:	Yes	No No

7.	Do you wear corrective lenses?	Yes	No	
8.	Are you familiar with standard CPR and resuscitation techniques?	Yes	No	
9.	Do you have any pre-existing medical conditions that may affect your ability to undertake this Adventure? If yes, please describe:	Yes	No No	
10.	Is there anything else from a medical perspective that you think EO ought to be informed about?	Yes	□ No	
11	Do you have any special dietary requirements?  Please Note: whilst EO will endeavour to cater to any specific food require-ments you may have, you should feel free to carry with you additional food that you consider necessary for your special dietary requirements.	Yes	□ No	
12.	Please indicate your current level of fitness: Excellent Good Poor			
13.	Please provide any additional information you consider EO should be aware of.			
13.	Please outline your previous travel experiences:			
SIGNATURE: DATE:				
PRINT NAME:				

## **Terms & Conditions**

- 1) Booking Form: By You completing the Booking Form, submitting it to EO, and EO's acceptance of it by written reply, You agree to the terms and conditions contained in this document to the exclusion of all other terms and conditions not in this document, unless they are set out in the Booking Form, and/or otherwise agreed to in writing by You and EO (the parties).
- 2) Prior dealings and variations: Any prior dealings between the parties and the terms and conditions that apply to those dealings do not apply to the Adventure. Any variation of these Terms and Conditions must be agreed in writing by You and EO and, in the case of EO, the signatory must be duly authorized by EO to agree to the relevant variation.
- **3) Price:** the price of the Adventure is outlined in the Trip Notes or has otherwise been notified to You in writing. The inclusions for the Adventure are listed in the Trip Notes. The price quoted is in AUD dollars and is payable by cash or direct deposit into EO's nominated bank account. You will be liable for all bank charges that may be levied on direct deposits. Every endeavour will be made by EO not to change the Price. However, if there is a change to the exchange rate or local conditions, EO reserves the right to change the Price.
- **4) Timing to Payment:** Unless otherwise agreed in writing, the Price is payable as follows:
- a) 30% or nominated deposit at the time You submit the Booking Form to EO; and  $\,$
- b) The balance no later than 60 days prior to the first day of the Adventure, or such other date as EO in its absolute discretion may agree (i.e. Where You book the Adventure closer to the first day of Adventure); or c) If the Booking Form is submitted to EO within the 90 day period prior to the first day of Adventure, the Price is payable at the time the Booking Form is submitted, or such other date as EO in its absolute discretion may agree.
- 5) Transfer: if You book for this Adventure and decide to transfer to another adventure with EO that is at that time advertised by EO and the start date of that other adventure is not more than 12 months after the start date of this Adventure, then EO will agree to transfer your payment across to the new Adventure provided that your written notice of the change is received no later than 90 days prior to the date that the Adventure You initially booked was due to start or such other date as EO in its absolute discretion may agree.
- 6) Cancellation by You:
- a) Payments made by You for your Adventure are forfeitable or refundable as follows. If You cancel:
- i) 90 days or more prior to the first day of your Adventure You forfeit your full deposit and any other non-refundable items.
- ii) 60 days or more but less than 90 days prior to the first day of your Adventure 50% of the Price is refundable or forfeitable.
- iii) Less than 60 days prior to the commencement of your Adventure 100% of the Price payable by You will be forfeitable (or forfeited, if paid) to EO.
- iv) If You cancel within 60 days, please remember that we have invested your funds in good faith to allow your adventure to proceed and therefore cannot offer You a refund. You can however obtain a credit note which can be transferred to another adventure within 12 months.

- b) The Price is quoted as a package and no partial refunds will be made for any services not used or for any early exit by You from the Adventure. If any part of the Price is to be forfeited to EO but has not at the relevant time been paid by You then EO reserves the right to recover that amount from You as a debt due and payable.
- c)Depending on the reason for cancellation, you may be able to reclaim these cancellation charges under the terms of your travel insurance policy directly with your insurance provider. Travel Insurance is compulsory and should be obtained at the time You commit to the Adventure.
- 7) Cancellation by EO (tour numbers): EO may cancel the Adventure if EO considers that the number of persons booked on the Adventure is insufficient for EO to run the Adventure. You may not claim any costs, loss or damages (whether direct or indirect) from EO in connection with any cancellation of the Adventure for such reason, including for any time incurred or inconvenience suffered, gear purchases, flights booked or vaccinations obtained. However, all or any part of the Price already paid by You will be refunded to You, less any bank charges or fees incurred at the time You paid the Price.
- 8) Cancellation or other changes by EO (other): in the case of inclement weather, snowy or icy conditions, conditions that EO reasonably considers may make any part of the Adventure unduly risky, or any political military, terrorist threat or due to a variation to or introduction of a government travel warning after the date You book the Adventure, EO reserves the right to change the start date of the Adventure, the end date, the duration, the route, to cancel or postpone or delay the Adventure if EO considers that there may be a risk to the safety of participants, or to a third party providing those services if such conditions exist or may reasonably exist. You acknowledge that in the event of any such change, cancellation, postponement or delay You have no right to claim any costs, loss, damages (whether direct or indirect) or refund from EO. You also acknowledge that EO is not obligated to inform You of any government travel warning that may apply and that You have or have had the opportunity to check any government travel warnings that may be in place.
- **9) Warranties and representations:** You warrant and represent to EO that:
- a) You are in good health and are mentally and physically it at the time of booking this Adventure;
- b) You have disclosed every matter concerning your health and wellness of which You are aware or ought reasonably be aware and/or expected to know that is relevant to EO permitting You to participate on this Adventure;
- c) You will notify EO as soon as You become aware if your health and fitness is adversely affected in any way prior to the start of the Adventure, or during the Adventure so that EO can assess whether to permit You to participate or continue to participate in the Adventure;
- d) EO may disclose medical information about You to its consultant doctor (if applicable);

- e) You have sought medical advice as to your suitability for this Adventure
  or, You have elected not to seek medical advice for this purpose and
  wholly accept the risk of not having obtained such advice;
- f) EO has not made any representations to You in connection with the Adventure other than those contained in these Terms and Conditions;
- g) You are fully aware that the Adventure involves challenging trekking at high altitudes and You have satisfied yourself that You have the requisite skills and experience necessary for You to participate in the Adventure or You will ensure that You have the requisite skills and experience prior to the day of the Adventure:
- h) It may or may not be possible for You to insure yourself in relation to the Adventure, including the high altitude aspects of the Adventure
- i) You have made all due and independent enquiries in adventure travel, high altitude trekking and expeditions similar to the Adventure; and j) During the Adventure, You will follow the instructions of the Guide leading the Adventure, noting that those instructions in many circumstances will relate to the safety and wellbeing of participants in the Adventure.
- **10)** Adventure Guides: EO will nominate a suitably experienced Guide to lead your Adventure. However, EO reserves the right at any time to change the nominated Guide and replace that Guide with another suitably experienced Guide. You may not claim any costs, loss, damages (whether direct or indirect) or refund from EO for any change to an Adventure Guide or any other staff engaged by EO for your Adventure.
- 11) Exclusion from Adventure (health and fitness): if for any reason, the Guide, as nominated by EO, considers, in the Guide's absolute discretion, that You should not participate in the Adventure for reasons associated with your health and wellness, despite You having obtained a medical clearance to do so, the Guide may exclude You from the Adventure, either before or during the Adventure. If on such grounds the Guide excludes You from the Adventure before the Adventure commences, then any refund will be in accordance with condition 6 as if You had cancelled during the timeframes stated in that clause. However, if the Guide excludes You from the Adventure on such grounds after the Adventure commences for any reason, no refund of the Price (or part of the Price) will be payable to You except in the absolute discretion of EO.
- 12) Exclusion from Adventure (other): The Guide may, in the Guide's absolute discretion, exclude You from the Adventure if You engage in any illegal act, or the Guide considers that your behaviour is or is reasonably likely to cause danger, distress or nuisance to any other participant on the Adventure, including staff engaged by EO for your Adventure. In connection with such exclusion, You must follow the instructions of the Guide. You will not be entitled to any refund of the Price (or any part of it) in connection with any such exclusion and it is a matter for You to insure for this, if You can, as You may consider appropriate, reasonable, and appropriate or co-vers You for all risks that may apply to You as a participant on the Adventure.

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## **Terms & Conditions cont...**

- **13)** Information and Trip Notes: EO provides information and prepares Trip Notes in good faith. EO may make reasonable changes to any Adventure itinerary, services or route having regard to timing of the Adventure or for any reason considered necessary by EO or if it receives advice to do so.
- 14) Insurance: Travel insurance is compulsory for all trips. Insurance for You is not included in the Price. You acknowledge that it is your responsibility to make enquiries about and obtain and maintain appropriate insurance to cover You in connection with the Adventure, if possible. EO may ask You for your insurance details and You must provide those details to EO promptly but EO is not obliged to check that the insurance You obtain is reasonable, appropriate or covers You for all risks that may apply to You as a participant on the Adventure.
- 15) Travel documents: It is your responsibility to obtain the appropriate travel documents for entry to the country where the Adventure is to take place. EO will be responsible for applying for any permits that are relevant to the Adventure, but only to the extent listed as inclusions in the Trip Notes.
  16) Airlines, flights: EO recommends that You obtain flexible flights for the Adventure as sometimes Adventures can be delayed due to events such as inclement weather and internal flights. You are liable for any costs You may incur in connection with your flights should timing of your Adventure change. You may not claim any costs, loss or damages (whether direct or indirect) from EO in connection with any change to the Adventure or your participation in the Adventure resulting in You incurring additional costs in connection with your flights.
- 17) Privacy: You agree that You:
- a) permit EO, its agents or assigns to collect personal information from You, or from your medical practitioner, regarding your health and wellness, including any medical conditions You may have or have had previously. You acknowledge that this information may be disclosed to EO representa-tives in order to ensure your safety and wellbeing in connection with the Adventure, but will not be used by them for any other purpose; and
- b) will respect the privacy of the Guides and fellow participants in the Adventure and not do anything that is deemed by EO to be an invasion of their privacy.
- **18)Image and Likeness:** You grant EO the right to take and use photographs and videos of You and your personal effects in connection to your participation in the Adventure. In consideration for You participating in the Adventure, You authorise EO, its assigns and transferees to copyright, use and publish your image and likeness in print and/or electronically for marketing purposes, and the like.
- **19) Force Majeure:** If EO is prevented (directly or indirectly) from performing any of its obligations under its agreement with You by reason of act of god, strikes, trade disputes, breakdowns, interruption of transport, government or political action, acts of war, terrorism, acts or omissions of a third party or for any other cause whatsoever outside of EO's reasonable control, EO will not be liable for any costs, loss or damage You may suffer as a result and EO may cancel the Adventure and condition 8 will apply.

- 20) Assumption of Risk: You acknowledge that:
- a) Adventure travel, expeditions and trekking holidays are by their nature physically and mentally challenging and carry higher level of risk than a standard holiday, with potential exposure to risk of injury, death and loss to property;
- b) High altitude trekking is inherently dangerous and, of itself, carries the risk of injury, death and loss to property;
- c) Standards of accommodation, transport, healthcare, hygiene, safety and service providers are likely not to be as high in the region of the Adventure as in your country of origin;
- d) your Adventure will likely require You to travel on difficult, challeng-ing and dangerous terrain, at high altitude, in extreme weather conditions, in remote locations with minimal or no telecommunications and with sudden changes to Adventure arrangements, and political stability in the region of the Adventure;
- e) there are inherent dangers associated with adventure travel, You have considered those dangers and, nevertheless, You have elected to participate in the Adventure and accept all risk associated with your participation in the Adventure, including risk of injury, death, and loss to property; and f) EO is not liable for and You may not make any claim against EO for or in connection with the acts, omissions or negligence of third parties who may provide goods and/or services to EO or to You for the Adventure.
- **21)** Release and Waiver of Liability: In consideration for EO accepting your booking on the Adventure and You being permitted by EO to join the Adventure, to the extent permitted by law:
- a) You indemnify and keep indemnified and release, discharge, waive, hold harmless EO and its officers, employees, agents, licensees, Guides and other representatives of EO from all claims, actions, costs and losses (whether direct or indirect) which may arise out of or occur in connection with the Adventure, whether arising or occurring before, during or after the Adventure, including in relation to any negligence caused or contributed to by any or all of those listed above; and
- b) You waive any claims You have or may at any time have against EO and its officers and employees and, as You accept the risks associated with your participation in the Adventure, You agree not to make any claim against EO its officers and employees for any personal injury, property loss or any other loss of any kind that You may suffer or incur in connection with the Adventure, whether before, during or after the Adventure.
- **22)** No waiver: a party will not be deemed to have waived any of it rights or remedies under these Terms and Conditions or at law by allocating any time or indulgence or by not exercising any right or remedy arising out of any default by the other party.

#### 23) Australian Consumer Law

a) Under the Australian Consumer Law statutory guarantees apply to the supply of 'recreational services' of the kind offered by the Terms and Conditions. 'Recreational services' is defined as including activities that involve a significant degree of physical exertion or risk undertaken for the purposes of recreation, enjoyment or leisure. These guarantees mean that EO, it officers, servants, agents or assigns as the supplier, is required to ensure that the recreational services it supplies to You are rendered with due care and skill and are fit for their intended purpose.

- **b)** Under Australian Consumer Law, EO, its officers, servants, agents or assigns, as supplier, is entitled to ask You to agree that these statutory guarantees will not apply to You. Therefore, please note that if you sign and/or submit this form to EO, You will be agreeing that your rights under EO's agreement with You, if you are killed or injured because the service provided are not rendered in accordance with these statutory guarantees, are excluded, restricted or modified in the way set out in this condition.
- c) To the extent permitted by law, You hereby exclude, release and forever discharge EO, it officers, servants, agents or assigns for all liability for any and all claim, loss, damage, cost or expense arising from your death or your suffering physical or mental injury or any other condition, occurrence, activity, form of behaviour, course of conduct or state of affairs as specified in Section 139A of the Consumer and Competition Act 2010 (Cth) (except in the case of liability arising from the reckless conduct on the part of EO, it officers, servants, agents or assigns and your participation in the recreational activities which comprise the Adventure. 24) Jurisdiction and Applicable Law: Your booking, the Terms and Conditions, and the rights and obligations of the parties in connection with the Adventure are
- **24)** Jurisdiction and Applicable Law: Your booking, the Terms and Conditions, and the rights and obligations of the parties in connection with the Adventure, are governed exclusively by the jurisdiction and law of Australia and you and EO submit to the exclusive jurisdiction of the courts of the State of Queensland, Australia.

#### 25) Definitions:

- a) Agreement or agreement means the Booking Form and these Terms and Conditions, and any variation of them agreed to in writing by the parties
- **b) Guide** means any guide engaged by EO for the Adventure, whether as an employee, contractor or in any other capacity
- c) Adventure means the adventure for which You have booked and any trip substituted for that adventure in accordance with these Terms and Conditions
- d) High altitude trekking and climbing includes the actions of walking, trekking, backpacking, using ropes, crampons and other climbing equipment and may involve being on challenging terrain such as uneven trails, dirt trails, rock, ice and snow.
- e) Trip Notes means the trip notes we have provided to You for the Adventure.
- $\begin{tabular}{ll} \bf f) \begin{tabular}{ll} \bf You\ or\ you\ means\ you\ as\ the\ participant\ in\ the\ Adventure\ and\ as\ a\ party\ bound\ by\ these\ Terms\ and\ Conditions. \end{tabular}$
- **26) Interpretation:** 'include' or 'including' is to be read without limitation.
- **27) Severance:** If any part of these Terms and Conditions are found to be illegal, unenforceable or invalid, then the relevant part will be severed un-less to do so would cause the Terms and Conditions to be frustrated.

SIGNATURE:	
PRINT NAME:	
DATE:	

For the benefit of Everest One, in signing this booking form, I acknowledge that I have read, understood and accept the terms and conditions accompanying this booking form.

